



GVNW CONSULTING, INC.

2270 LA MONTANA WAY #200
COLORADO SPRINGS, CO 80918
TEL. 719.594.5800
FAX 719.594.5803
www.gvnw.com

REDACTED – FOR PUBLIC INSPECTION

June 28, 2017

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 Twelfth Street S.W.
Room 5-A225
Washington, D.C. 20554

Via ECFS

**RE: FCC FORM 481 – CARRIER ANNUAL REPORTING DATA COLLECTION
CONFIDENTIAL FINANCIAL INFORMATION - SUBJECT TO PROTECTIVE
ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION (FILED
IN DOCKET 14-58) AND CONFIDENTIAL FINANCIAL INFORMATION FILED
PURSUANT TO SECTIONS .457 AND .459 OF THE FEDERAL
COMMUNICATIONS COMMISSION RULES**

Dear Ms. Dortch,

New Florence Telephone Company (New Florence) hereby submits the attached redacted and confidential versions of its “FCC Form 481 – Carrier Annual Reporting Data Collection” financial information pursuant to sections §54.313 and §54.422 of the Commission’s rules, as filed with the Universal Service Administrative Company.

Section 3005 of Form 481 requires the filing of financial information per 47 C.F.R. §54.313(f)(2). New Florence maintains that this information is “Confidential Financial Information” on the grounds that it is competitively sensitive information which could be used to disadvantage or harm XXX, and is submitting this information pursuant to Protective Order, DA 12-1857 as described below.

First, New Florence is submitting the 54.313(f)(2) “Confidential Financial Information” as a “Stamped Confidential Document” with each page bearing the legend CONFIDENTIAL FINANCIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION and also submitting the .457 and .459 “Confidential Financial Information” as a “Stamped Confidential Document” with each page labeled “CONFIDENTIAL FINANCIAL INFORMATION - SUBJECT TO PROTECTIVE

Marlene H. Dortch, Secretary

Page - 2 -

ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION. One copy of the “Stamped Confidential Document(s)” and accompanying cover letter are enclosed.

Second, New Florence is submitting the “Stamped Confidential Document(s)” as a “Redacted Confidential Document” where the “Confidential Financial Information” has been redacted. One copy of the “Redacted Confidential Document(s)” and accompanying cover letter with each page labeled “REDACTED - FOR PUBLIC INSPECTION” are being filed through the Commission’s Electronic Comment Filing System (“ECFS”).

FCC Form 481 will also be filed with the State Commission.

If you have any questions, please contact me at jushio@gvnw.com or 719-594-5814.

Sincerely,

/s/ Judi Ushio

Judi Ushio
Midwest Division Manager

Encl.

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	421927
<015> Study Area Name	NEW FLORENCE TEL CO
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Wendy Ottman
<035> Contact Telephone Number: Number of the person identif ed in data line <030>	5738354051 ext.
<039> Contact Email Address: Email of the person identif ed in data line <030>	wendy@missouricom.co

Form Type

REDACTED - FOR PUBLIC INSPECTION

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<210> For the prior calendar year, were there any reportable voice service outages? No

[illegible]

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

1

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed voice</div>	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed broadband</div>	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

[illegible]

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TRL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<810>	Reporting Carrier	New Florence Telephone Co
<811>	Holding Company	Not Applicable
<812>	Operating Company	New Florence Telephone Co

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

<921>

- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification Yes

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130>

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP <http://nftc.missouricom.com>

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)	
		Yes - Attach Certification
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information <input type="text"/>
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information <input type="text"/>
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information <input type="text"/>
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input checked="" type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input checked="" type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information <input type="text"/>

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouri.com.co

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: NEW FLORENCE TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/27/2017
Printed name of Authorized Officer: Garrin Bott	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 421927	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	421927
<015> Study Area Name	NEW FLORENCE TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035> Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	18.0

<703>

[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co

[illegible]

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Wendy Ottman
<035>	Contact Telephone Number - Number of person identified in data line <030>	5738354051 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wendy@missouricom.co
<810>	Reporting Carrier	New Florence Telephone Co
<811>	Holding Company	Not Applicable
<812>	Operating Company	New Florence Telephone Co

[illegible]

REDACTED - FOR PUBLIC INSPECTION

(330) Unfulfilled service request (broadband)

New Florence Telephone Company

Study Area: 421927

This customer will be offered broadband by the end of 3rd quarter 2017. The project to be able to offer this customer broadband is underway and almost complete. The company placed a new DLC cabinet and cable in the vicinity of the customer.

(510) Service Quality Standards & Consumer Protection Rules

New Florence Telephone Company

Study Area: 421927

Consumer ProtectionVoice and Broadband

NEW FLORENCE Telephone complies with the requirements of 47CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag Rules to prevent identity threat. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality StandardsVoice

NEW FLORENCE Telephone complies with the service standards as required by the state regulatory commission. NEW FLORENCE Telephone is committed to providing the highest quality service to its customers.

Broadband

NEW FLORENCE Telephone complies with the service standards as established by state regulatory commission. NEW FLORENCE Telephone follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

(610) Description of Functionality in Emergency Situations

New Florence Telephone Company

Study Area: 421927

Back-up Power for Both Voice and Broadband Services

NEW FLORENCE prides itself on updating and maintaining all its plant and equipment to prevent outages before they happen. If outages do happen, the Company has 24-hour on call staff and alarm reporting systems in place that send notifications to the 24 hour personnel monitoring these systems. The Company certifies that it follows best practices that are designed to allow them to remain functional in an emergency situation through the use of back-up power to ensure functionality in the event of a limited commercial power failure.

NEW FLORENCE Telephone utilizes battery back-up systems and standby generators in its central office and remote hut. This enables NEW FLORENCE to maintain power during an outage of at least 48 hours with battery back-up and several days with propane gas. NEW FLORENCE also uses its portable gas powered generator to support the remote cabinets in the network in the event of an extended power outage.

The Company performs exercises to test disaster preparedness on each site's back-up power systems weekly. Major transport facilities are also tested periodically to ensure failover reliability.

Ability to reroute traffic/data around damaged facilities

NEW FLORENCE has no redundant paths within the network to provide for the capability to reroute traffic. New Florence has equipped its remote offices/or field gear with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations.

Capability to manage traffic/data spikes resulting from emergency situations

NEW FLORENCE's trunk routes are monitored by Central Office equipment for usage utilization and management. NEW FLORENCE takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

(1010) Voice service rate comparability compliance

New Florence Telephone Company

Study Area: 421927

Pursuant to 47 C.F.R. § 54.313(a)(10) New Florence Telephone Company ("NF") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$49.51 as specified in Public Notice DA 17-167 released on February 14, 2017.

(1030) Broadband Services Comparability Report

New Florence Telephone Company

Study Area: 421927

Pursuant to 47 C.F.R. § 54.313(a)(12) New Florence Telephone Company ("NF") charges a residential rate of \$39.95 for broadband providing 10 Mbps download, 1 Mbps upload, and an unlimited usage allowance.



New Florence Telephone Company

P.O. Box 175, New Florence, MO 63363 | 573.835.2997 | www.newflorencetelco.com

June 1, 2017

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 14-58, 2015 Annual Report, Form 481 for High-Cost Recipient
54.313(f)(1) "Public Interest Obligation"

Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that New Florence Telephone Company provides High Speed Internet service to its customers and:

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 10 Mbps downstream / 1 Mbps upstream;
- Provides latency suitable for real-time applications including VoIP and usage capacity which is reasonably comparable to those in urban areas and;
- That reasonable requests for service are met within a reasonable timeframe.

If there are questions, I may be contacted at 208-479-8228.

Sincerely,

Garrin Bott, President
New Florence Telephone Co.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES

CONSOLIDATED FINANCIAL STATEMENTS

DECEMBER 31, 2016 AND 2015

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED FINANCIAL REPORT
DECEMBER 31, 2016 AND 2015

	Page
INDEPENDENT AUDITOR'S REPORT	1-2
CONSOLIDATED FINANCIAL STATEMENTS	
Consolidated balance sheets	3-4
Consolidated statements of income	5
Consolidated statements of changes in stockholders' equity	6
Consolidated statements of cash flows	7-8
Notes to consolidated financial statements	9-19
SUPPLEMENTAL INFORMATION	
Independent auditor's report on supplemental information	20
Consolidating balance sheet	21-22
Consolidating statement of income and retained earnings	23
Consolidating statement of cash flows	24-25
INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH <i>GOVERNMENT AUDITING STANDARDS</i>	26-27

INDEPENDENT AUDITOR'S REPORT

To the Board of Directors
New Florence Telephone Company
New Florence, Missouri

We have audited the accompanying consolidated financial statements of New Florence Telephone Company (a Missouri corporation) and Subsidiaries, which comprise the consolidated balance sheets as of December 31, 2016 and 2015, and the related consolidated statements of income, stockholder's equity and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America and the standards applicable to the financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of New Florence Telephone Company and Subsidiaries at December 31, 2016 and 2015, and the results of its operations and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

GAO Reporting

In accordance with *Government Auditing Standards*, we have also issued a report dated February 21, 2017, on our consideration of New Florence Telephone Company and Subsidiaries' internal control over financial reporting, and our tests of their compliance with certain provisions of laws, regulations, contracts and grant agreements. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in considering the results of our audits.

Wiggins + Co., PC

Brigham City, Utah
February 21, 2017

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS
DECEMBER 31, 2016 AND 2015

	<u>2016</u>	<u>2015</u>
ASSETS		
Current assets		
Cash and cash equivalents		
Due from subscribers and agents, less allowance for doubtful accounts of \$3,750 and \$1,400		
Accounts receivable-affiliates		
Materials and supplies		
Prepaid expenses		
Total current assets		
Other assets		
Investment in affiliates		
Deferred income taxes		
Unamortized loan costs		
Goodwill		
Total other assets		
Property, plant, and equipment		
Operating plant:		
Plant under construction		
Plant in service		
Accumulated depreciation		
Total operating plant		
Non-operating plant:		
Telephone plant acquisition adjustment		
Accumulated amortization		
Non-regulated plant in service		
Accumulated depreciation		
Total non-operating plant		
Total property, plant, and equipment		
Total assets		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS (Continued)
DECEMBER 31, 2016 AND 2015

	<u>2016</u>	<u>2015</u>
LIABILITIES AND STOCKHOLDERS'		
EQUITY		
Current liabilities		
Accounts payable		
Accounts payable-affiliates		
Customer deposits		
Accrued expenses		
Income tax payable		
Current portion of long-term debt		
Total current liabilities		
Long-term liabilities		
Long-term debt, net		
Total long-term liabilities		
Total liabilities		
Stockholders' equity		
Common stock, no par value, 600 shares authorized, 100 issued and outstanding		
Additional paid in capital		
Retained earnings		
Treasury stock, 177 shares, recorded at cost		
Total stockholders' equity		
Total liabilities and stockholders' equity		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME
FOR THE YEARS ENDED DECEMBER 31, 2016 AND 2015

	2016	2015
Operating revenue		
Local network		
Network access		
Billing and collection		
Miscellaneous		
Total operating revenue		
Operating expenses		
Plant specific		
Plant nonspecific		
Customer operations		
Corporate operations		
Depreciation		
Total operating expenses		
Operating taxes		
Income taxes (benefit)		
Other operating taxes		
Total operating expenses and taxes		
Operating income (loss)		
Non-operating revenue (expense)		
Other income (loss)		
Management fees		
Non-regulated income (expense)		
Income taxes (expense) benefit		
Non-operating income (loss)		
Net income (loss) before fixed charges		
Fixed charges		
Net income (loss)		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY
FOR THE YEARS ENDED DECEMBER 31, 2016 AND 2015

	Common Stock	Additional Paid in Capital	Retained Earnings	Treasury Stock	Total
Balance, December 31, 2014					
Proceeds from contributed capital					
Net income (loss)					
Balance, December 31, 2015					
Net income (loss)					
Balance, December 31, 2016					

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS
FOR THE YEARS ENDED DECEMBER 31, 2016 AND 2015

	2016	2015
Cash flows from operating activities		
Net income (loss)		
Adjustments to reconcile net income to net cash provided (used) by operating activities		
Depreciation and amortization on non-regulated property		
Amortization of loan costs		
Depreciation and amortization		
Deferred taxes		
Bad debt reserve		
Changes in assets and liabilities		
Due from customers and agents		
Accounts receivable-affiliates		
Materials and supplies		
Prepaid expenses		
Accounts payable		
Accounts payable-affiliates		
Customer deposits		
Accrued expenses		
Income tax payable		
Net cash provided (used) by operating activities		
Cash flows from investing activities		
Purchase of goodwill		
Purchase of capital items		
Purchase of non-regulated assets		
Purchase of investments in affiliates		
Net cash provided (used) by investing activities		

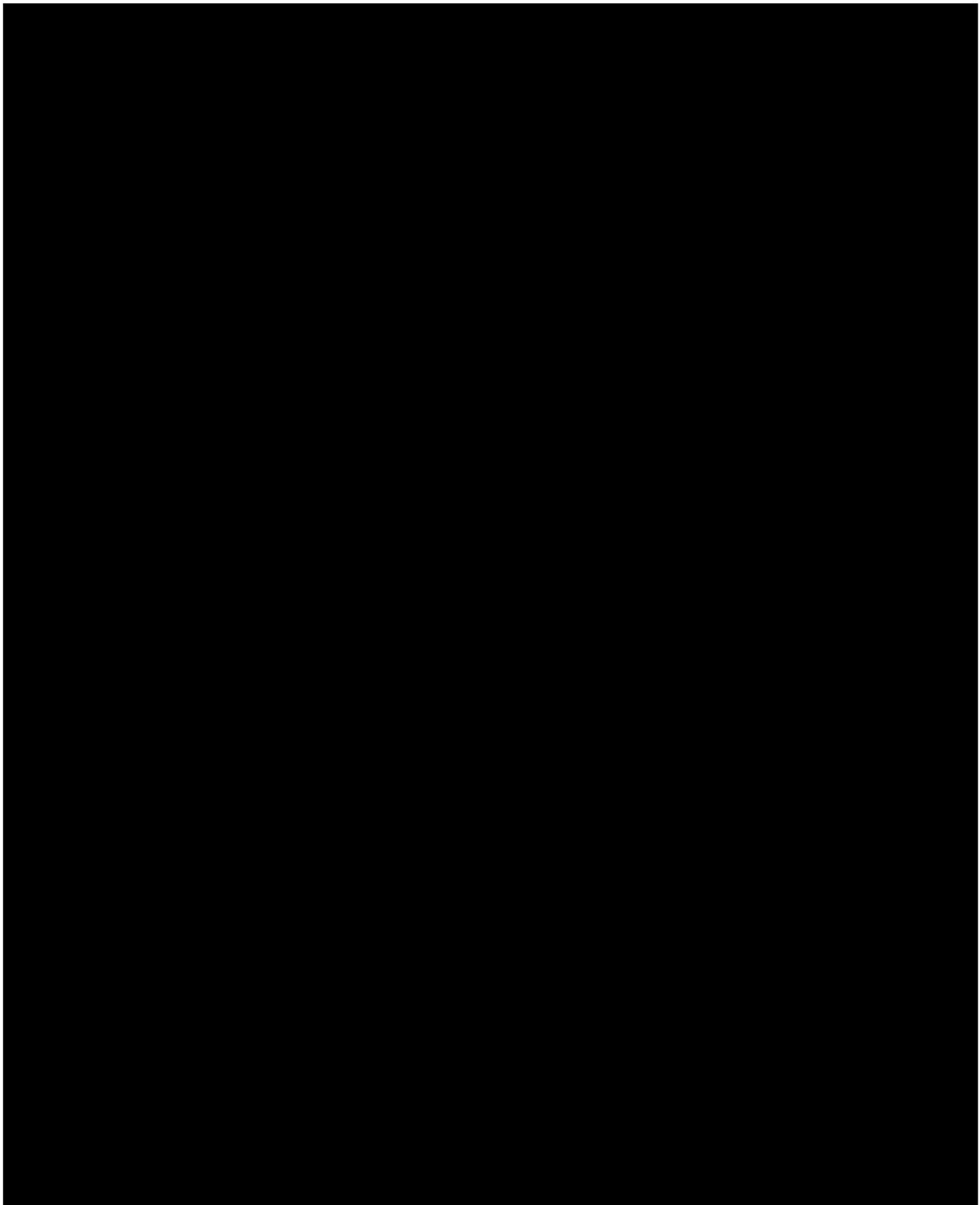
The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS (Continued)
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015

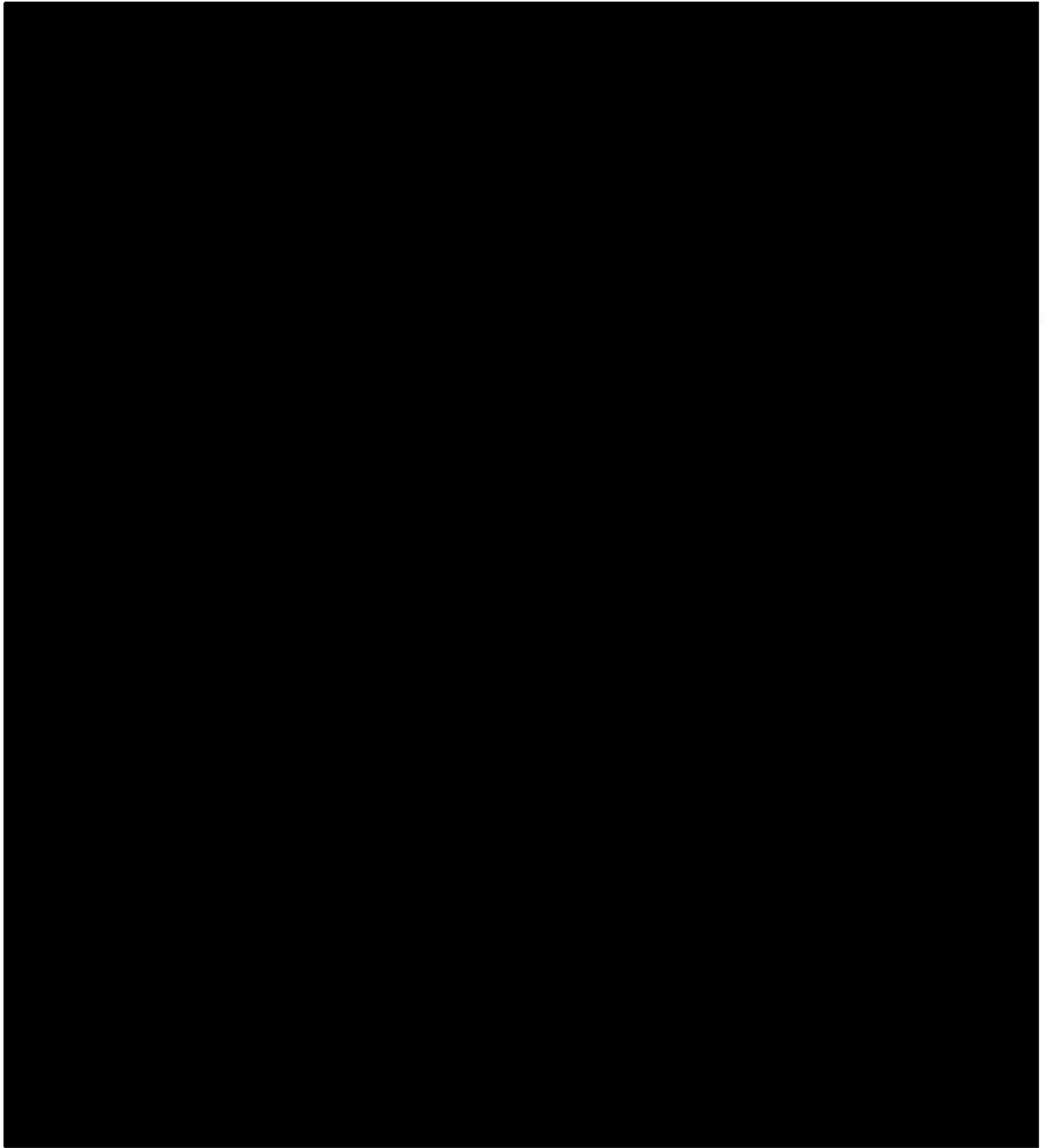
	<u>2016</u>	<u>2015</u>
Cash flows from financing activities		
Payments of long-term debt		
Payments on short-term shareholder loans		
Proceeds from issuance of long-term debt		
Payment of loan costs		
Proceeds from contributed capital		
Net cash provided (used) by financing activities		
Net increase (decrease) in cash and cash equivalents		
Cash and cash equivalents, beginning		
Cash and cash equivalents, ending		
Cash paid during the year for:		
Interest		
Income taxes		

The accompanying notes are an integral part of these financial statements.

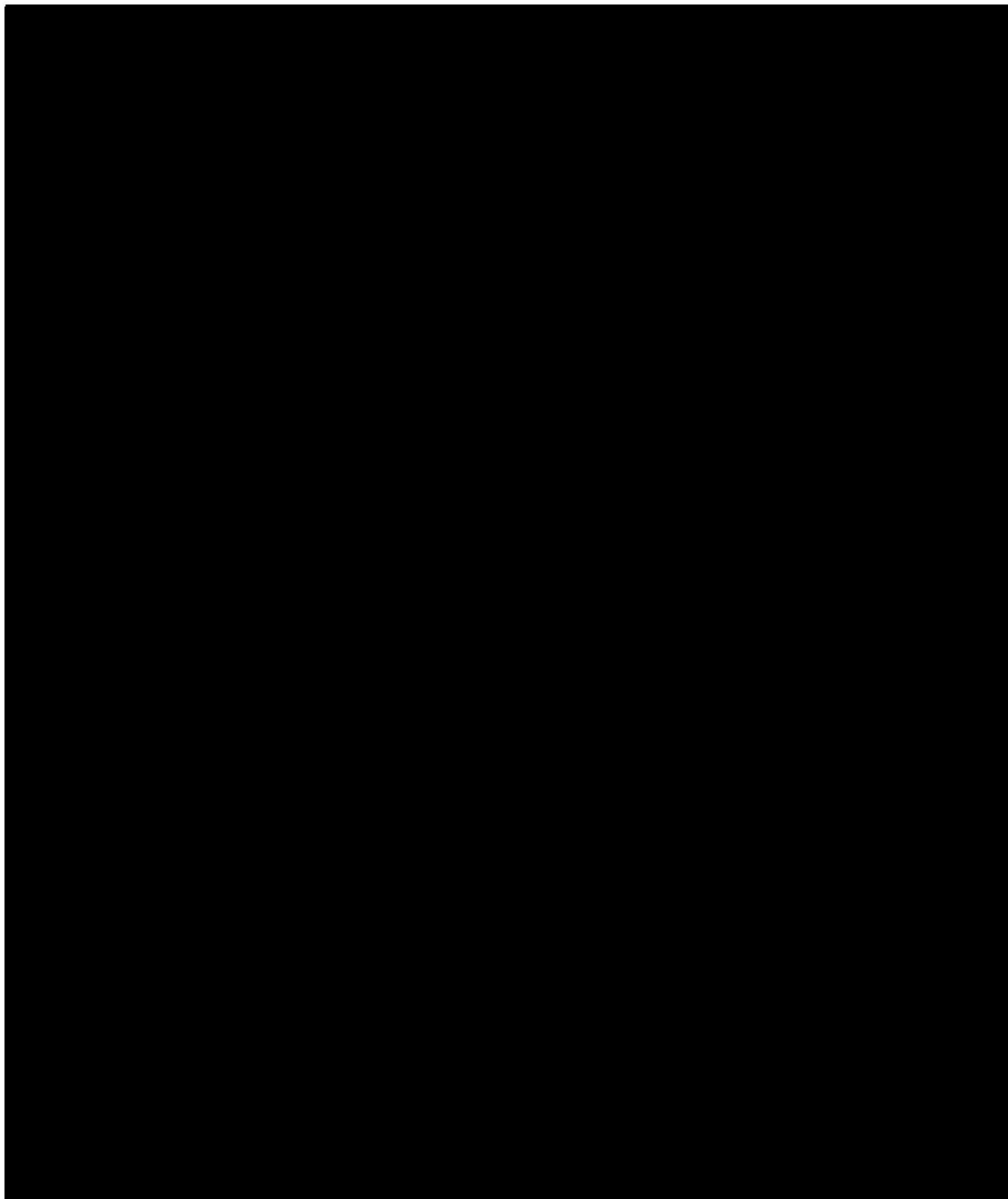
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



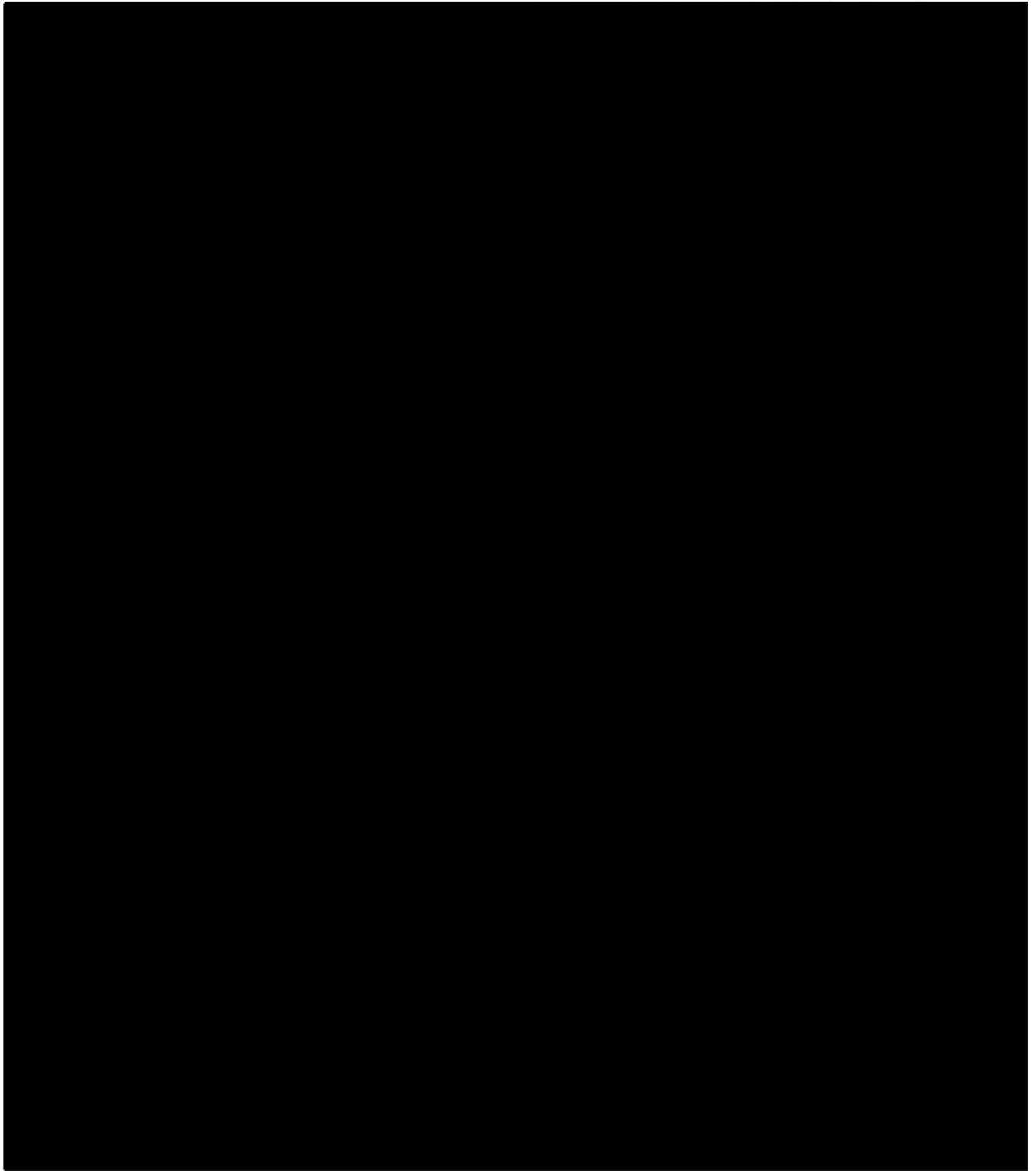
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



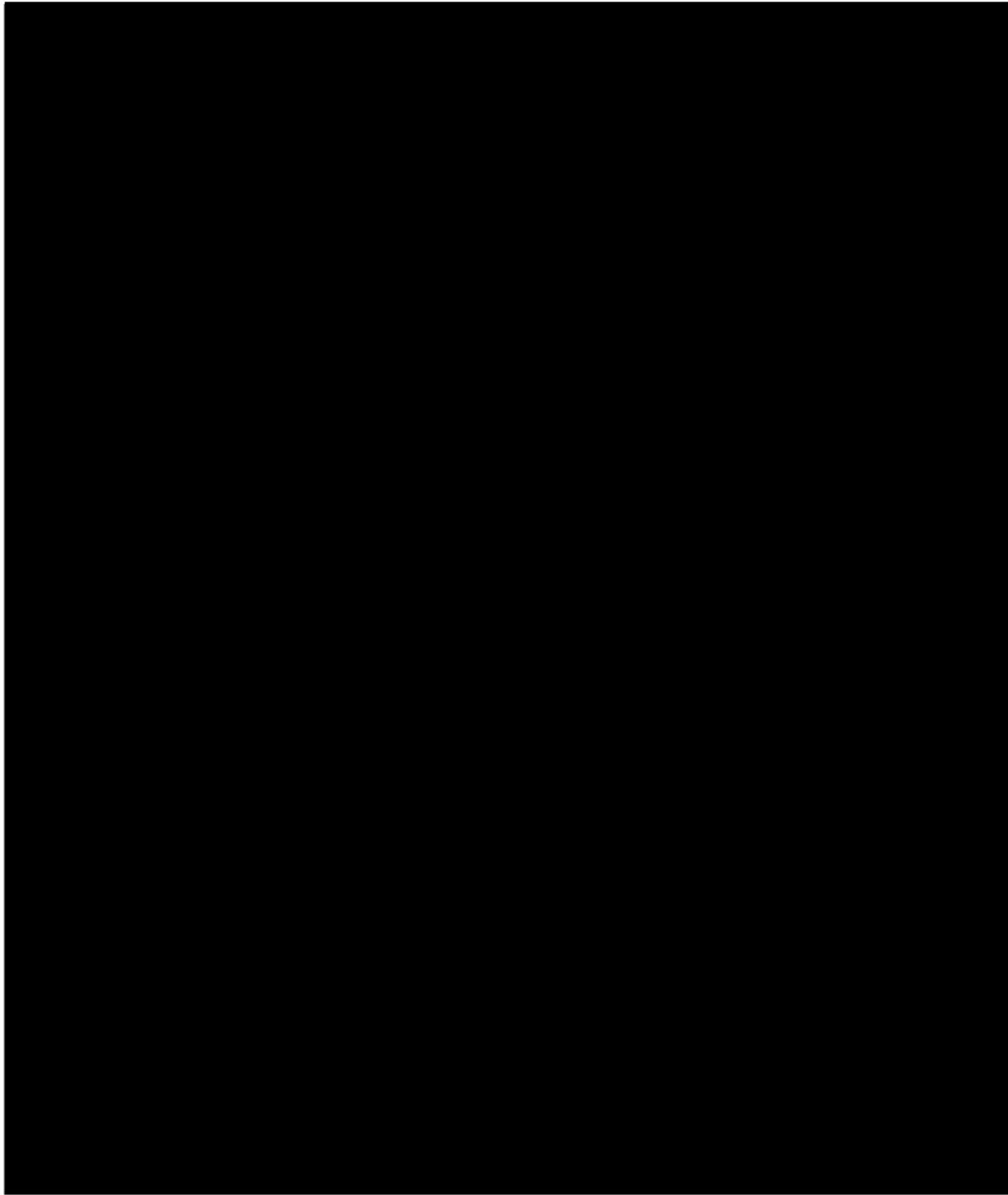
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



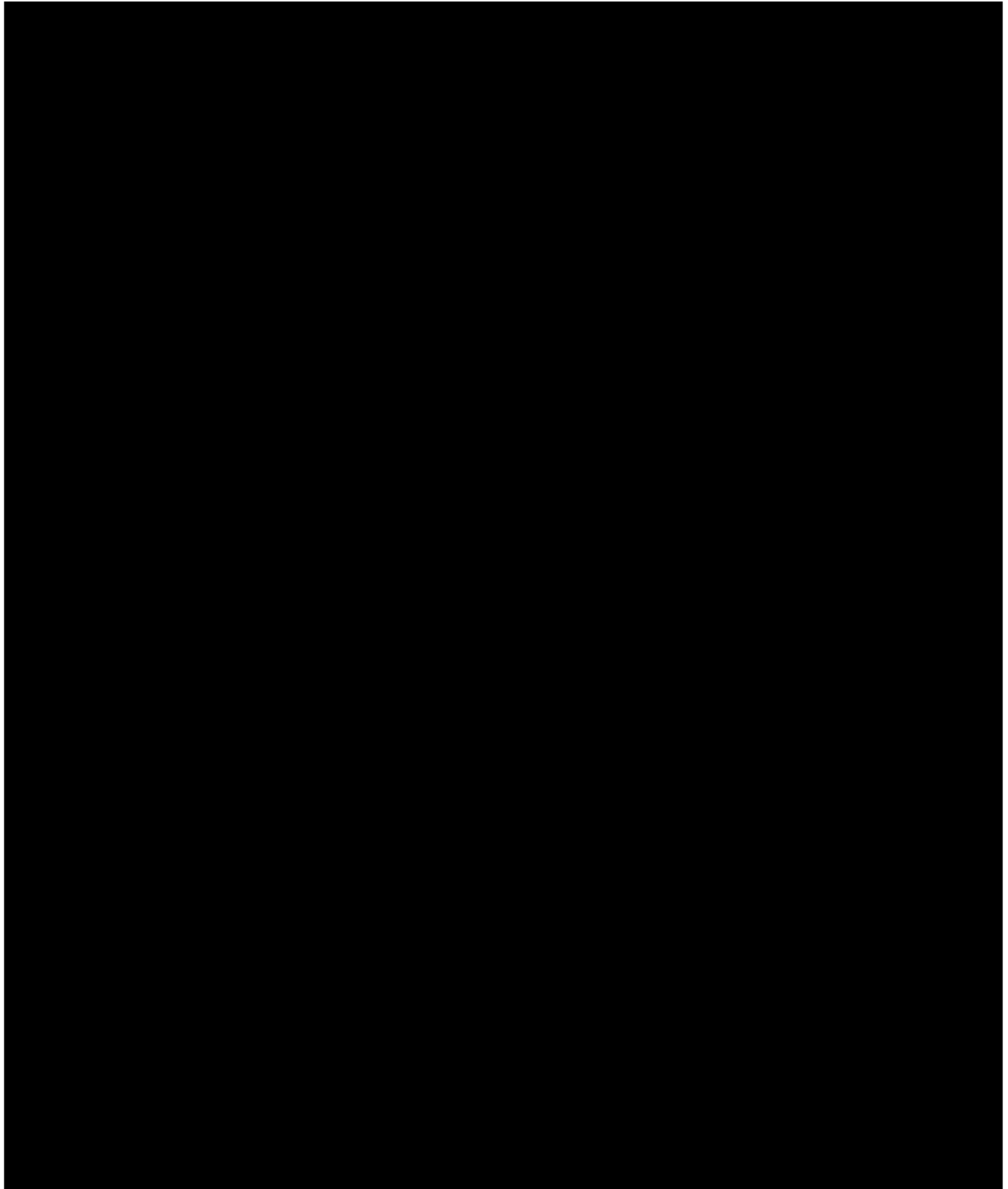
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



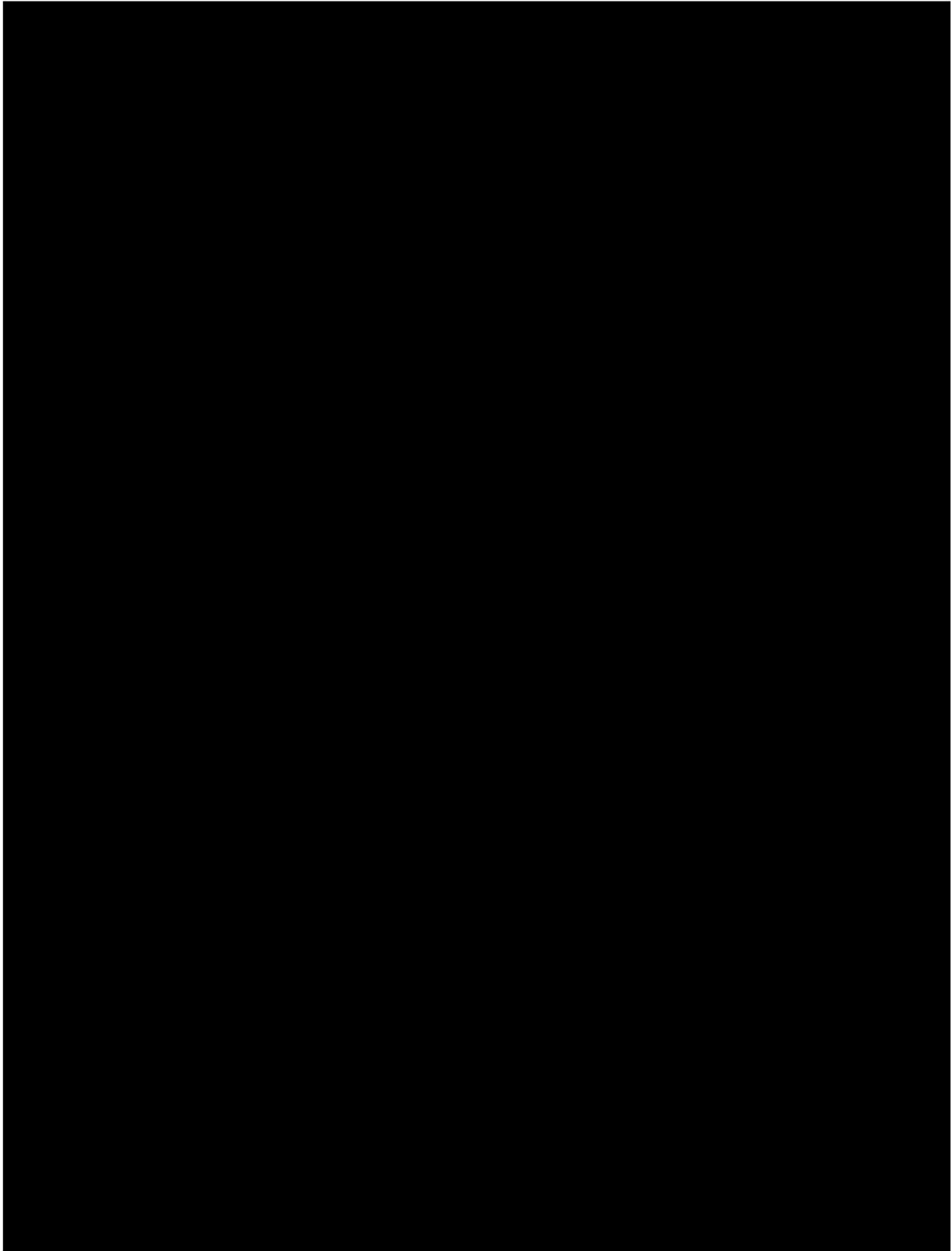
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



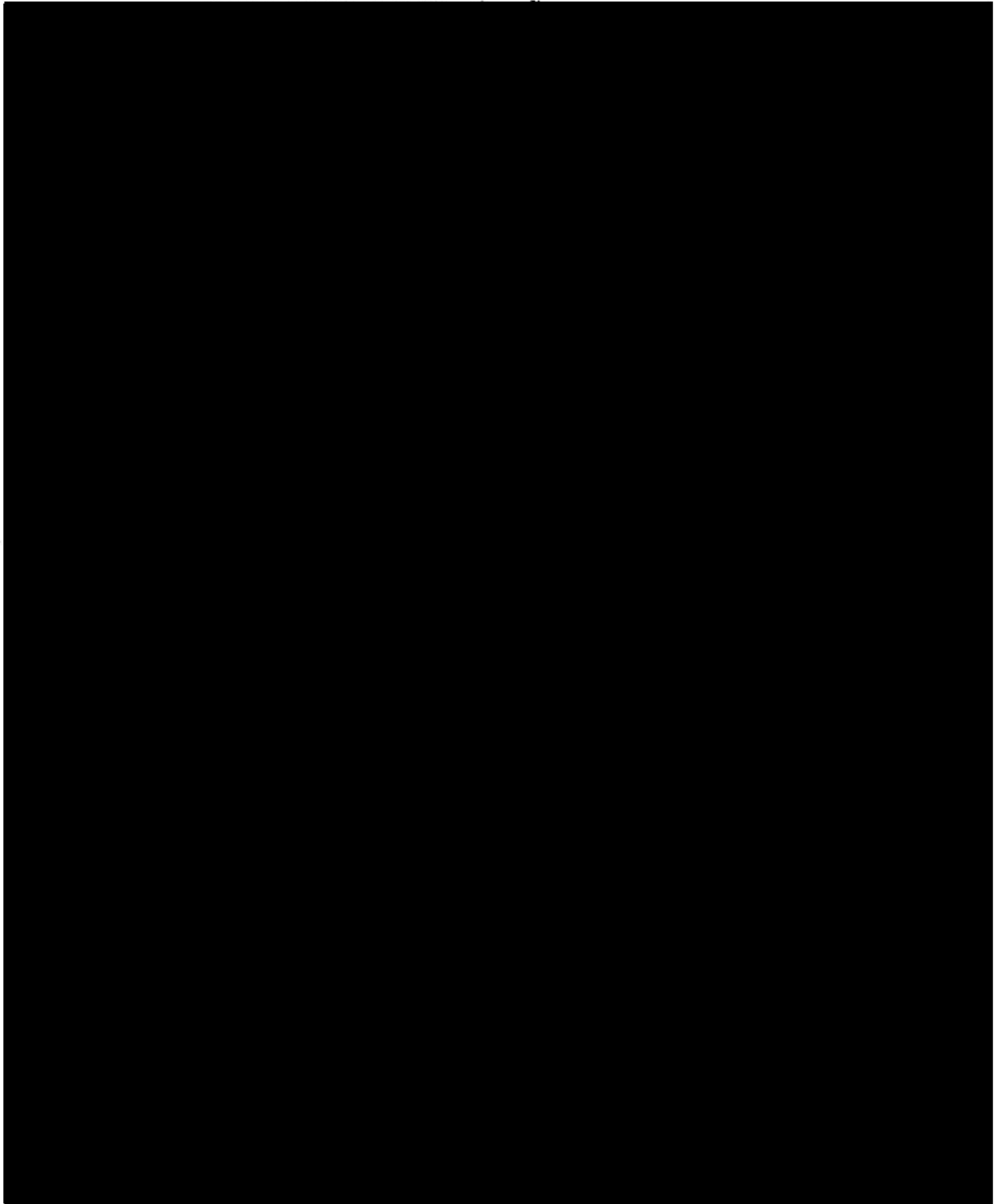
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



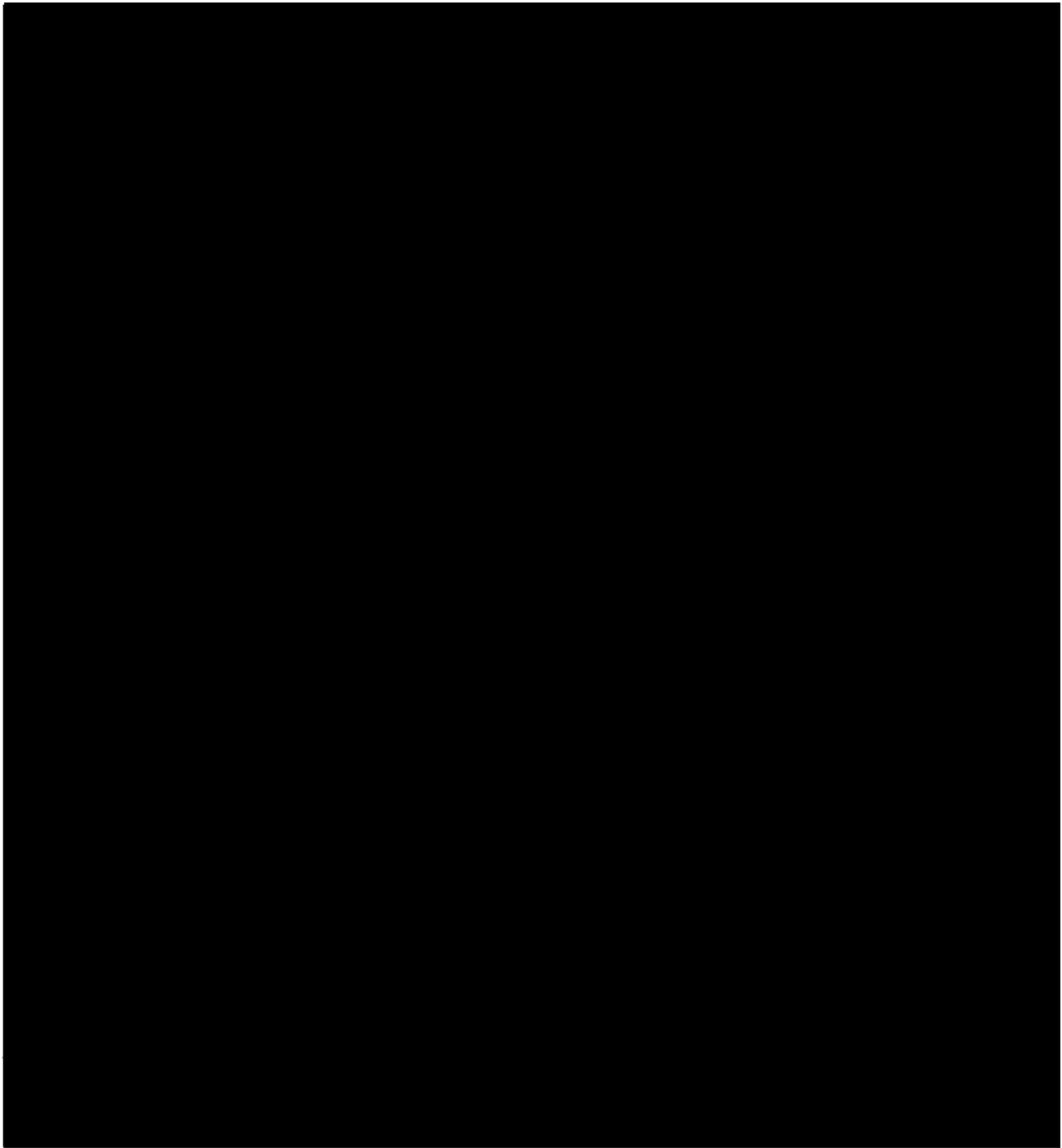
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



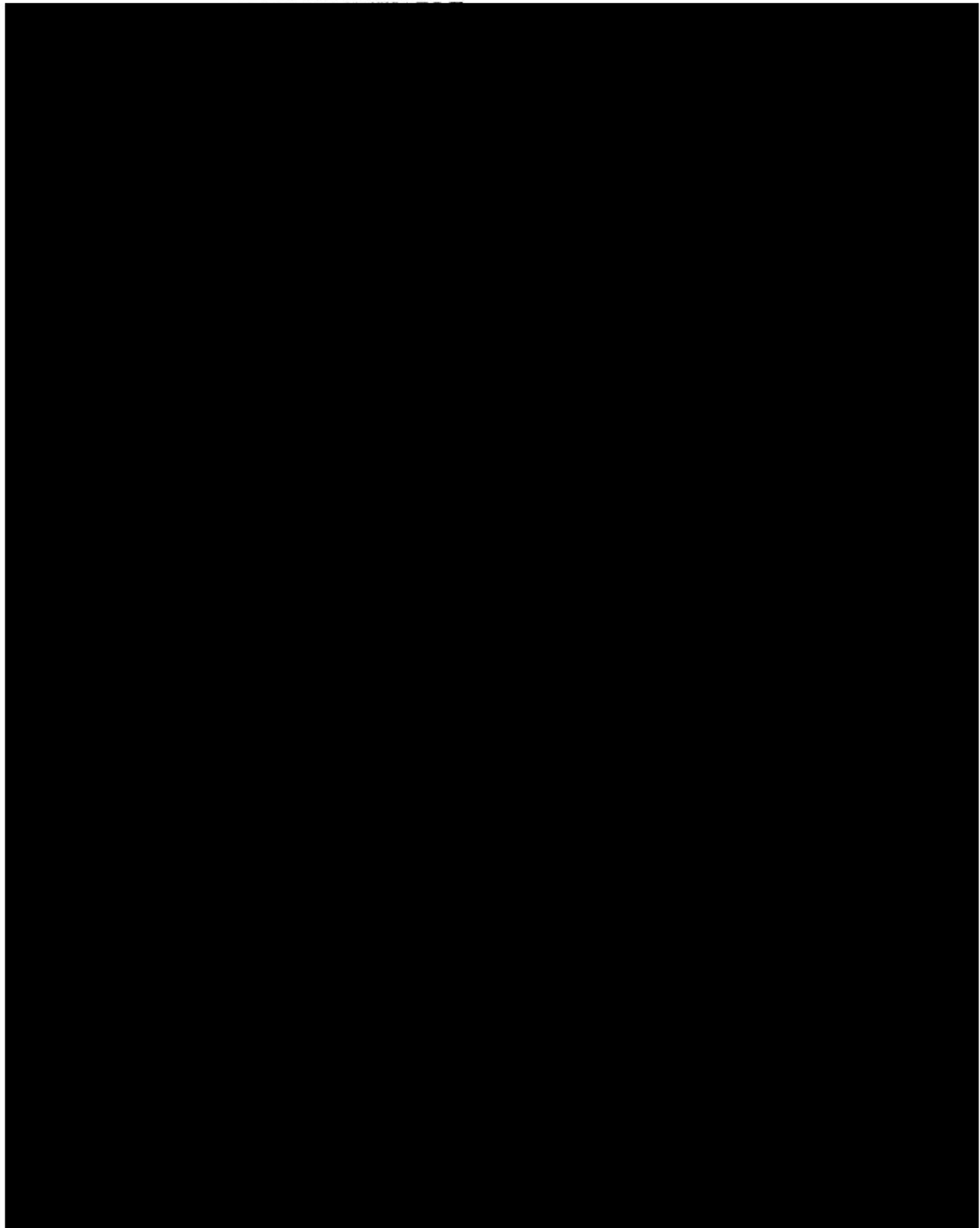
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



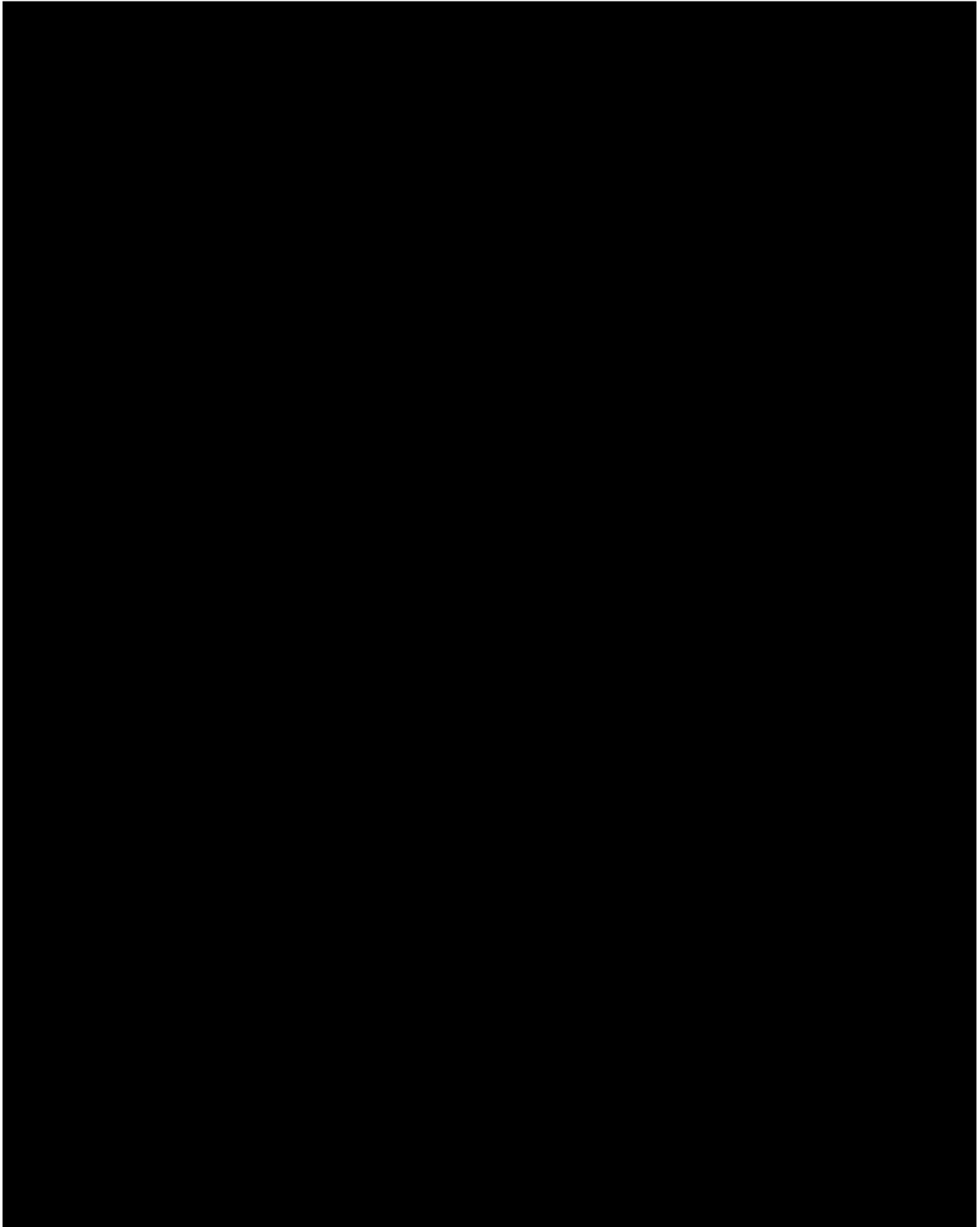
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2016 AND 2015



INDEPENDENT AUDITOR'S REPORT ON SUPPLEMENTAL INFORMATION

Board of Directors
New Florence Telephone Company and Subsidiaries
New Florence, Missouri

Our report on our audit of the consolidated financial statements of New Florence Telephone Company and Subsidiaries, for the years ended December 31, 2016 and 2015, appears on pages 1-2. That audit was made for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The supplemental information consisting of the consolidating balance sheet at December 31, 2016, and consolidating statements of income and retained earnings, and cash flows of New Florence Telephone Company and Subsidiaries for the year then ended is presented for purposes of additional analysis of the 2016 consolidated financial statements, rather than to present financial position, results of operations, and cash flows of the individual companies. Such information has been subjected to the auditing procedures applied in the audits of the consolidated financial statements, and in our opinion, is fairly stated in all material respects in relation to the consolidated financial statements taken as a whole.

Wiggins & Co., PC

Brigham City, Utah
February 21, 2017

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING BALANCE SHEET
DECEMBER 31, 2016

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
ASSETS						
Current assets						
Cash and cash equivalents						
Due from customers and agents, less allowance for doubtful accounts of \$3,750						
Accounts receivable-affiliates						
Materials and supplies						
Prepaid expenses						
Total current assets						
Other assets and investments						
Investment in affiliates						
Deferred income tax						
Unamortized loan costs						
Goodwill						
Total other assets and investments						
Property, plant, and equipment						
Operating plant:						
Plant under construction						
Plant in service						
Total operating plant						
Accumulated depreciation						
Total net operating plant						
Non-operating plant						
Telephone plant acquisition adjustment						
Accumulated depreciation						
Non-regulated plant in service						
Accumulated depreciation						
Total net non-operating plant						
Total property, plant, and equipment, net						
Total assets						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING BALANCE SHEET (continued)
DECEMBER 31, 2016

	<u>New Florence Telephone Company</u>	<u>New London Telephone Company</u>	<u>Orchard Farm Telephone Company</u>	<u>The Stoutland Telephone Company</u>	<u>Eliminations</u>	<u>Total</u>
LIABILITIES AND STOCKHOLDERS' EQUITY						
Current liabilities						
Accounts payable						
Accounts payable-affiliates						
Customer deposits						
Accrued expenses						
Income taxes payable						
Current portion of long-term debt						
Total current liabilities						
Other liabilities						
Deferred income taxes						
Long-term debt, net						
Total other liabilities						
Total liabilities						
Stockholders' equity						
Common stock						
Additional paid in capital						
Treasury stock						
Retained earnings						
Total stockholders' equity						
Total liabilities and stockholders' equity						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING STATEMENT OF INCOME AND RETAINED EARNINGS
FOR THE YEAR ENDED DECEMBER 31, 2016

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
Operating revenue						
Local network						
Network access						
Billing and collecting						
Miscellaneous						
Total operating revenue						
Operating expenses						
Plant specific						
Plant nonspecific						
Customer operations						
Corporate operations						
Depreciation and amortization						
Total operating expenses						
Operating taxes						
Income taxes (benefit)						
Other operating taxes						
Total operating expenses and taxes						
Operating income						
Non-operating revenue (expense)						
Other income (expense)						
Management fees						
Non-regulated income (expense)						
Income from subsidiary						
Income tax benefit (expense)						
Income available for fixed charges						
Fixed charges - interest on long-term debt						
Net income						
Retained earnings/member equity, beginning of year						
Retained earnings/member equity, end of year						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED DECEMBER 31, 2016

	<u>New Florence Telephone Company</u>	<u>New London Telephone Company</u>	<u>Orchard Farm Telephone Company</u>	<u>The Stoutland Telephone Company</u>	<u>Eliminations</u>	<u>Total</u>
Cash flows from operating activities						
Net income (loss)						
Adjustments to reconcile net income to net cash provided (used) by operating activities						
Amortization of loan costs						
Depreciation and amortization on miscellaneous physical property/nonoperating property included in other expense						
Depreciation and amortization						
Deferred taxes						
Increase in bad debt reserve						
Income from subsidiaries						
Changes in assets and liabilities						
Due from customers and agents						
Accounts receivable-affiliates						
Materials and supplies						
Prepaid expenses						
Accounts payable						
Accounts payable-affiliates						
Customer deposits						
Accrued expenses						
Income taxes payable						
Net cash provided (used) by operating activities						
Cash flows from investing activities						
Purchase of goodwill						
Purchase of capital items						
(Purchase of) proceeds from non-regulated assets						
Proceeds from (purchase of) investments in affiliates						
Net cash provided (used) by investing activities						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING STATEMENT OF CASH FLOWS (continued)
FOR THE YEAR ENDED DECEMBER 31, 2016

	<u>New Florence Telephone Company</u>	<u>New London Telephone Company</u>	<u>Orchard Farm Telephone Company</u>	<u>The Stoutland Telephone Company</u>	<u>Eliminations</u>	<u>Total</u>
Cash flows from financing activities						
Payments on long-term debt						
Issuance of long-term debt						
Payment of loan costs						
Proceeds from contributed capital						
Net cash provided (used) by financing activities						
Net increase (decrease) in cash and cash equivalents						
Cash and cash equivalents, beginning						
Cash and cash equivalents, ending						
Cash paid during the year for:						
Interest						
Income taxes						
Noncash transactions:						
None						

INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL
REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT
OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH *GOVERNMENT
AUDITING STANDARDS*

The Board of Directors
New Florence Telephone Company and Subsidiaries
New Florence, Missouri

We have audited the consolidated financial statements of New Florence Telephone Company and Subsidiaries as of and for the years ended December 31, 2016 and 2015, and have issued our report thereon dated February 21, 2017. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.

